



ARTIFICIAL INTELLIGENCE (AI) AND MACHINE LEARNING ARE BEING ROLLED OUT IN TELECOMS AND FINANCIAL SERVICE INDUSTRIES – FROM CONTACT CENTRES AND FIELD OPERATIONS, TO TELECOMS ENGINEERS AND DESK-BASED ROLES.

While these new systems might promise efficiency and cost savings, most benefits will be directed to employers and shareholders.

**JOIN THE EFFORT TO
MAKE AI WORK FOR WORKERS...
BECOME A CWU MEMBER!**



SCAN TO JOIN

CWU IS ACTIVELY CAMPAIGNING TO MAKE SURE WORKERS HAVE:

A VOICE IN THE ROLL OUT OF AI IN YOUR WORKPLACES

FAIR SHARE – OF TECHNOLOGY’S BENEFITS

SAFEGUARDS – FROM BIAS AND DISCRIMINATION

WORKERS MUST HAVE A SAY IN HOW AI AFFECTS YOUR JOBS, YOUR RIGHTS AND YOUR FUTURE.

WHAT DOES AI MEAN FOR YOUR ROLE?
YOUR PAY? YOUR RIGHTS?

THESE CHANGES ARE HAPPENING
FAST – AND FROM THE TOP
DOWN. WHERE'S THE WORKER
VOICE, YOUR SAFEGUARDS AND
THE RIGHT TO A FAIR SHARE
IN THE BENEFITS?

JOIN
THE CWU
TODAY!



CWU AI Making
The communications union **AWARENESS** AI work
for workers

FIND OUT MORE BY VISITING
CWU.ORG/AI-AWARENESS



SCAN
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